LEGISLATION AND MANAGEMENT OF NURSING AND HEALTH SERVICES

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ABSTRACT

Objective: to analyze the knowledge of nurses on the management of nursing and health services, of a hospital located in Rio das Ostras, Rio de Janeiro. Method: descriptive and exploratory study with a qualitative approach. The research subjects will be nurses from a hospital located in Rio das Ostras, Rio de Janeiro. The data will be collected in 2013, through semi-structured interviews and submitted to the categorization process. The research project was submitted to the CEP/UFF, with CAAE No. 12724513.4.0000.5243. Expected results: this research will make it possible to know the areas of management and law, related to nursing and health services, that nurses have more doubts or ignorance. Descriptors: Legislation, Hospital; Legislation, Nursing; Health Services Administration; Nursing Service, Hospital.

RESUMO

Objetivo: analisar o conhecimento dos enfermeiros sobre a gerência dos serviços de enfermagem e de saúde, de um hospital localizado em Rio das Ostras, Rio de Janeiro. Método: estudo descritivo e exploratório com abordagem qualitativa. Os sujeitos da pesquisa serão enfermeiros de um hospital localizado em Rio das Ostras, Rio de Janeiro. Os dados serão coletados em 2013, através de entrevistas semi-estruturadas e submetidos ao processo de categorização. O projeto de pesquisa foi submetido ao CEP/UFF, com CAAE nº 12724513.4.0000.5243. Resultados esperados: esta pesquisa possibilitará conhecer áreas da gerência e legislação, concernentes aos serviços de enfermagem e de saúde, que enfermeiros possuem mais dúvidas ou desconhecimento. Descriptors: Legislação Hospitalar; Legislação de Enfermagem; Administração de Serviços de Saúde; Serviço Hospitalar de Enfermagem.

RESUMEN

Objetivo: analizar el conocimiento de los enfermeros sobre la gerencia de los servicios de enfermería y de salud, de un hospital localizado en Rio das Ostras, Rio de Janeiro. Método: estudio descriptivo y exploratorio con abordaje cualitativa. Los sujetos de la investigación serán enfermeros de un hospital localizado en Rio das Ostras, Rio de Janeiro. Los datos serán recogidos en 2013, a través de entrevistas semi-estructuradas y sometidos al proceso de categorización. El proyecto de investigación fue sometido al CEP/UFF, con CAAE nº 12724513.4.0000.5243. Resultados esperados: esta investigación posibilitará conocer áreas de gerencia y legislación, concernientes a los servicios de enfermería y de salud, que enfermeros poseen más dudas o desconocimiento. Descriptores: Legislación Hospitalaria; Legislación de Enfermería; Administración de los Servicios de Salud; Servicio de Enfermería en Hospital.

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INTRODUCTION

Nursing is a profession carried out privately by nurses, nursing technician and nursing assistant. With regard to nursing and health services, the nurse is responsible, privately, by direction of the Board of Nursing of the basic structure of the health institution, public or private, and head of service and nursing unit; as well as by the organization and direction of Nursing services and their technical and auxiliary activities in the companies providing these services.¹

It is important that, the nurse, even privately working on the planning, organization, coordination, implementation and evaluation of Nursing¹ assistance services, it can occupy, in any sphere, as Director-General of health institutions, public and private.²

So, it is known that, for administration and management of nursing and health services, the professional must evaluate their skills and only accept if he feels empowered. The administration of health services and nursing requires nurses, among others, of the basic technical knowledge, ethical and legal. The nurse, to occupy these instances, must have knowledge of the bases governing the health services, health policy and the foundations that guide the profession of nursing, with a view to the development of a job that, in fact, can contribute to the achievement of the goals of any health care establishment and purposes of nursing exists, that is, the care for the human being.

Care for the human being is the essence of nursing. In addition to being the essence, more specifically, the care is the object of intervention of this profession.

(…) the focus of attention of the nursing is the human being, with their needs bio-psycho-social-spiritual and the primary function of nurses is the nursing care, which focuses on health promotion, disease prevention and recovery and rehabilitation of health. Like all science, nursing needs to consolidate a body of knowledge and a particular language to allow to understand its cause and thus provide significant care to meet the real needs of human beings by they assisted.³⁴⁰

The nursing professional should always remain updated to exercise its activities with competence for the promotion of the human being in its entirety, in accordance with the principles of ethics and bioethics. It should be noted that the nurse incorporates management tools and instruments for its implementation in practice⁴. In this way, “it is expected that the nurse is the professional who goes beyond the Act of taking care directly; therefore, it needs to know the entire work process, having clinical reasoning and use the management tools”.⁵ ⁶ ⁷ ⁸ ⁹

For all this to be done without exposing individuals and corporations to damage resulting from negligence, recklessness and malpractice, it reinforces that the professional should constantly improve. The improvement of ethical professional behavior through the construction process of individual and collective consciousness, by social and professional commitment configured by the responsibility in terms of working relationships with reflections on scientific and political field ⁶

Considering the importance of nurses to nursing services and management of health, with support and legal responsibility for its development, was elected as the research object the knowledge of nurses about legislation and management of nursing and health services, that develop labor activities in hospital located in a county of the II coastal region.

It is the choice of the research object in view of critical observations of the practice scenario, for which the authors have worked so far. In practical scenarios, whether acting as nurses, assistance is acting as nurses supervisors nursing academic training, there is a certain lack of knowledge of nurses to manage nursing and health services.

Currently, acting as teachers of the Fluminense Federal University, put out to tender for Administration area and adult Health and the elderly, have taught a variety of subjects, among them, the subjects of ethics, bioethics and Law and nursing in health care Management II. This last is the dynamics of hospital network dynamic, management process in health, physical resources, materials and human potential, management of nursing care: systematization, articulation of Nursing services with the various health services, health quality program and policy development of the nursing workers and educational practices.

In the discipline, that presented earlier, students have as a practice scenario activities, building management projects in agreement with the nurse. The nurse in the area, in which the scholar is performing the practical part of the course, should agree with the proposal that the scholar proposes, or otherwise, the nurse can target a proposal for the academic. So far, all the proposals raised by academics were received and carried out with the agreement of the nurses from each sector.
During the meetings to discuss proposals to be developed by academics, some students commented that the nurse of their area does not know (total/partial) some themes relating to management, with regard to proposals that wish to implement. Please note that, after the student explain and inform where are written, which the document that guides the development of/ or that activity being proposed, the nurse of the area hears and agrees, while others hear, are suspicious, if report and then agree and allow the student to develop its proposal.

Finally, it is worth that, searching for papers on nursing management/health, it turns out that still endures the paucity of literature. This can be found in the databases of Bireme and scientific publications from the annals of events published by the Brazilian society of Nursing Management (SOBRAGEN), whose work has been investigating specific themes, such as systematic assistance, staff, application of dimensionmento scales, management models, among others. Research aimed at the ethical and legal aspect concatenate, have not been found, even using key words in Spanish, English and Portuguese.

That is, from such considerations, this research aims to analyze the knowledge of nurses on the management of nursing and health services, in a hospital located in Rio das Ostras, Rio de Janeiro.

**METHOD**

This is qualitative research, descriptive and exploratory type, inserted into the Group of studies and research in education, management and Nursing ethics at the Federal University Fluminense (GEPEGENF/UFF). The option for qualitative research refers to the fact that this particular answer questions, worrying, in the social sciences, with level of reality that cannot be reduced to operationalization of variables. In this sense, it works with the universe of meanings, motives, aspirations, beliefs, values and attitudes, which are at the heart of the discussion of the above references.7

The scenario chosen for this research will consist in a hospital, located in the coastal region II. The subject, search attendees crowded nurses in health institution. The boundary of the sample will be performed by the theoretical saturation point. Will be excluded from study nurses who have no link with the hospital, as well as those who do not want to participate or at a given time request termination of study, even after you have provided the interview.

The data will be collected from June 2013, through semi-structured interview, recorded in digital system being able to extend until the end of the first half of 2014.

After the interview, this will be transcribed and subjected to successive readings, to the Organization of information into nuclei of ideas, that is, the analysis will be performed through the categorization process. Categorization refers to ideas and objects that are recognized, differentiated and classified, namely, arrange the objects in categories that are common elements that relate to each other.

We emphasize that, in view of the ethical-legal issues advocated by the National Board of health, this project has been submitted to the Ethics Committee of the University Hospital Antônio Pedro, as 12724513.4.0000.5243 CAAE, having received the approval at the end of March 2013, according to opinion of approval No. 242,736/2013.

All nurses participants receive information about object investigated and shall sign an informed consent, formalizing their agreement to integrate research, pursuant to resolution No. 196/968, before starting the interview. The anonymity of the subjects will be preserved through the adoption of codes for identification of their testimonials, using the word “nurse” followed by the number, according to the order of conducting the interview.

**EXPECTED RESULTS**

This research will provide reflections about the know-how of nurses in relation to legislation and management of nursing and health services. This research will make it possible to know the areas of management and law, related to nursing and health services, that nurses have more doubts or ignorance. Besides the possibility of reflection in the face of the know-how of these professionals, it will provide discussions on strategies aimed at improving/updating nursing knowledge about legislation and management, from the demands raised, in particular, to the data collection scenario.

**REFERENCES**

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